

To: Susana Carmona[susana.carmona@lacity.org]
From: Juan Solorio
Sent: Fri 1/4/2019 9:32:25 PM
Subject: Re: Constituent Call re: homeless encampment and diesel trucks

Going forward, can you make a 311 request for homeless encampments with photos included. Send me the SR # when completed. Please include description in 311 request.

I will announce that this is the new process going forward at staff meeting.

On Fri, Jan 4, 2019 at 11:51 AM Susana Carmona <susana.carmona@lacity.org> wrote:

Thanks Juan,
Happy New Year!!

I have told Gardenia that she can report herself but she doesn't..
I'll go ahead and take pics for you.

Thank you,
Susie Carmona, Area Representative

Councilwoman Monica Rodriguez, 7th District
13520 Van Nuys Blvd, Ste 209, Pacoima, CA 91331
Phone: 818-485-0600 Fax: 818-896-9250
www.monicarodriguez.org

(Sent using Samsung Galaxy Cellphone)

On Jan 4, 2019 10:50 AM, "Juan Solorio" <juan.solorio@lacity.org> wrote:



Homeless young black female near her home. Has been offered services and has refused them. Has trash and encampment.
-CAN YOU TAKE PHOTOS AND I WILL FORWARD TO HOPE TEAM

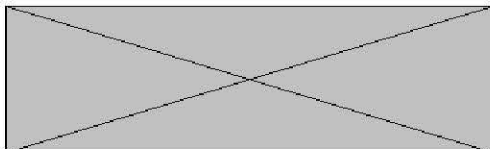
Diesel trucks parking along foothill between paxton and arroyo. Taking up an entire lane when park makes it a public safety hazard. DOT needs to be called to enforce.

Homeless encampment on arroyo between foothill and dronfield. Public safety for children who walk to school.
-CAN YOU TAKE PHOTOS AND I WILL FORWARD TO HOPE TEAM.

Happy New Years, hope you enjoyed given that she did not call you or speak with you.

-I didn't inform to call dot or report encampment through 311 since it sounded like she calls you for everything and doesn't call on her own.
Don't know if you have told her she can report to 311 and DOT.

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Best,



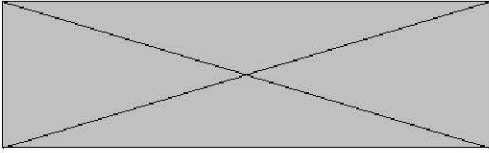
Juan Solorio Jr, Field Deputy

Councilwoman Monica Rodriguez, 7th District
[14117 Hubbard St, #D1, Sylmar, CA 91342](http://14117HubbardSt.#D1,Sylmar,CA91342)
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Best,



Juan Solorio Jr, Field Deputy

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